



# Important FAQs

## **TIMING**

The earliest your event can start is sunset. Please expect wrap-up to be finished by 3am. For sunset times: [nrc-cnrc.gc.ca/eng/services/sunrise/](http://nrc-cnrc.gc.ca/eng/services/sunrise/)

## **CONSIDERATION FOR INTERRUPTIONS**

It is your responsibility to provide a suitable venue. Please ensure all interfering lighting will be turned off, all sources excessive noise will be removed, and any other potential interruptions will be eliminated.

## **PRE-SHOW COMMERCIALS**

Pre show logos and sponsored videos can be aired prior to the start of the event. ALL pre-show material must be submitted 2 weeks prior to the event, and approved by Celestial Cinemas. Celestial Cinemas reserves the right to include our own logo, and short commercial with your sponsorship program. Please contact us for details.

## **MOVIE LICENSE**

Our fees DO NOT include the cost of the movie license. This is a separate fee in addition to the equipment rental. It is standard to provide 2 unopened blu-ray movies for our crew to screen. Begin sourcing your movie immediately.

## **VENUE CONSIDERATIONS**

Please ensure you have secured an appropriate space - we prefer to review the venue as soon as possible. It is common to host events on grass, or otherwise 'soft' grounds - this allows us to safely stabilize our screen by sinking four large anchors into the ground. Hard grounds, like parking lots, require alternate methods of securing the screen. If you cannot provide a soft venue, PLEASE INFORM US IMMEDIATELY, the fees required to rent, deliver and setup alternate anchors are not included in our rental fee. Lastly, we require vehicle access to the venue.

## **UNDERGROUND OBSTACLES**

In situations where penetrating anchors must be used (most), we cannot set up unless all potential underground obstacles (water, irrigation, gas and power lines) are marked.

## **CANCELLATIONS**

Celestial Cinemas reserves the right to cancel any event, (up to and including the day of), if there is risk to the safety of our staff, equipment, or attendees. There are NO refunds for canceled events, but we will arrange a second showing.

## **WEATHER POLICY**

Celestial Cinemas may cancel the screening of any movie if the weather appears to have the potential to cause harm to our equipment, staff, or attendees. Examples of weather conditions that may cause a cancellation are: lightning/thunder, wind, cold, and rain. In most cases a weather related cancellation will simply be re-scheduled for a different day, depending on availability. Please note: If the event must be canceled after Celestial Cinemas has begun traveling to the venue, travel fees still apply.



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Bringing families, friends and communities together through the magic of outdoor movies.  
*Host your outdoor movie event today! [info@CelestialCinemas.com](mailto:info@CelestialCinemas.com)*